

Questions to Ask During Your Walk-In Bath Consultation

How low is the threshold? Is it low enough for my needs?

The entry (or step-in) is one of the most important features of a walk-in bath, as it allows you to safely enter and exit. The height of the entry can vary by brand, but will range from 3 to 7 inches. The lower the threshold, the safer it will be to step through.

How wide is the door?

The design and engineering of the walk-in bath door greatly impacts the usability of the bath. Ask about the dimensions of the door to ensure you can safely walk in and sit inside.

How many safety handrails are there?

Handrails or grab bars assist with securing you as you enter and sit in the bath. Some brands offer more handrails than others, and some are designed such that the rim also functions as a handrail. Make sure that you discuss the position of each handrail so that you can safely and securely use your walk-in bath.

Can I reach the controls easily?

Ensure the position of the bath's controls are within reach while sitting in the bath. If they are too far from the seat or positioned at an uncomfortable angle, it could be difficult to operate while bathing.

How many jets are in the bath?

Though many people think it is the number of jets that is important, it's the placement, positioning and quality of the jets that matter most. Having an excess of jets can reduce the power of each individual jet, weakening the massage experience.

How are the jets positioned?

Positioning of jets is also important—are they designed to target the spine, legs and feet? Ensure the jets are positioned to target stress points along your body.

What are the walk-in bath's therapeutic features?

Walk-in bath features range from basic to advanced. Inquire about heated surfaces (which keep you warm as the bath fills), whirlpool jets and other bath features that relieve tension and soothe sore muscles.

Are slip-resistant surfaces used throughout the floor of the bath?

Slip-resistant surfaces help stabilize you as you enter and exit your bath. Many baths include slip-resistant surfaces in various areas, but not everywhere. Determine the location of nonslip surfaces to ensure your safety while you bathe.

Can I customize the look of my bath?

Ask about decorative options for your walk-in bath. Accessories such as decorative bath walls and shelving help make your new bath all your own. By purchasing accessories with the bath, you can have everything installed in your bathroom at once for a complete look.

Does the bath come with a warranty? What does it cover?

Your warranty should give you peace of mind that you'll be able to enjoy your bath worry-free as long as you own it. Ask about warranty options, and make sure you choose a brand that offers lifetime protection.

What if I also want a shower experience?

For a more versatile cleaning experience, the bath may come with a handshower and/or an overhead, extended shower arm in addition to a regular faucet. A handshower offers a seated shower-like experience and may also feature multiple spray settings so you can find your perfect pressure. A traditional showerhead allows you to take a standing shower and may come with a screen door or a shower curtain to contain the water inside the tub. Make sure you ask what options are available to you.

How quickly can you install my walk-in bath?

The answer partly depends on the quote appointment. The best brands conduct thorough testing during your in-home consultation to identify and prevent issues that cause delays in installation. In fact, Kohler can install a Walk-In Bath in as little as one day.

Do you offer financing options?

Affordable financing plans enable you to purchase a walk-in bath when you need it, and starts with a small down payment. Ask about eligibility and finding a plan that works with your budget.
